

COVID-19 Basics

What Pharmacy Personnel Need to Know During the COVID-19 Crisis

As an essential healthcare provider, being informed on the most current information about the coronavirus disease (COVID-19) pandemic is critically important. There are steps you can take to make sure you have the correct information about the disease and care delivery during this current crisis. Knowing the basics of COVID-19 symptoms and prevention as well as indispensable information for practicing pharmacy and managing well-being will help you as a healthcare worker on the front line.

Steps for Pharmacy Personnel to Be Informed About COVID-19:

- ❑ **Know the facts and be able to answer patient questions and provide information on COVID-19**
 - CDC COVID-19 General FAQs [COVID-19 Frequently Asked Questions](#)
 - Tips for Patients [How to Protect Yourself & Others](#)
- ❑ **Review and understand current and accurate information on COVID-19 specific to healthcare professionals**
 - CDC FAQs for Healthcare Professionals [Healthcare Professionals: Frequently Asked Questions and Answers on COVID-19](#)
 - [CDC Guidance for Pharmacists and Pharmacy Technicians in Community Pharmacies During the COVID-19 Response](#)
- ❑ **Understand patient-specific factors that place some individuals at risk for higher severity COVID-19**
 - CDC resources about [People Who Are at Increased Risk of Severe Illness](#)
 - Recommendations for [Older Adults](#)
 - Recommendations for [People with Certain Medical Conditions](#)
- ❑ **Prepare your practice and operations during the COVID-19 crisis**
 - Products for Cleaning Surfaces [Novel Coronavirus \(COVID-19\)—Fighting Products Novel Coronavirus \(COVID-19\)](#)
 - CDC Hand Hygiene Guidance [Frequently Asked Questions About Hand Hygiene for Healthcare Personnel Responding to COVID-2019](#)
 - CDC Standard Precautions [Standard Precautions for All Patient Care](#)
 - Personal Protective Equipment for COVID-19 [Healthcare Infection Prevention and Control FAQs for COVID-19](#)
- ❑ **Identify and explore state and local sources of information to assist you and your pharmacy practice**
 - NASPA's [Information from the States](#)
 - Local Health Department Contacts [Directory of Local Health Departments](#)
 - CSTE Information for State Health Department [State Health Departments](#)
- ❑ **Review steps and take actions to reduce and avoid COVID-19 stigma**
 - CDC Anti-Stigma Recommendations [Reducing Stigma during COVID-19](#)
- ❑ **Protect and take care of the well-being of the pharmacy staff**
 - Feeling Stressed [Manage Anxiety and Stress During COVID-19](#)
 - Take Care of Yourself [Emergency Responders: Tips for Taking Care of Yourself](#)



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